



**F A C T**

1. FACT warrants its products against defects in materials and workmanship for proper usage for a period of three (3) years after ship date. Product must be properly installed to validate warranty. The warranty does not include normal wear and tear of the product. The customer shall notify FACT by email: [sales@fact.design](mailto:sales@fact.design).
2. This limited warranty cannot be transferred and is only available to the original customer only.
3. Once FACT has verified the validity of the warranty and defects, the customer shall, at their expense, return the product to the factory for a final determination on validity of the warranty claim.
4. FACT reserves the right to replace the product as it deems appropriate. If it is determined that the product falls under warranty, the replaced product will be returned to the customer in a timely fashion. The warranty for the replaced product shall continue for a period of three (3) years from the original ship date.
5. This warranty applies only to product manufactured by FACT. The warranty does not apply to products and/ or components manufactured by other manufacturers that are used in conjunction with our products.
6. The warranty does not cover: dust, moisture, stains that occur from daily use.
7. The warranty does not cover shading from direct sunlight exposure.
8. FACT shall not be responsible for any liabilities incidental to the warranted product including, but not limited to, freight charges to deliver the product to or from the factory, penalty or late charges, labor to remove or install warranted products. In no event shall FACT be liable for any other costs or damages, including lost profits or revenues, incidental, special or consequential damages. Some states do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply. In no event shall FACT's total liability for any reason arising hereunder exceed the purchase price paid by the buyer for the product.
9. Warranty on all products supplied by FACT is not covered for damage caused by improper installation, overloading, accident, or neglect.
10. Warranty is not covered where any modifications, or additions are made unless the change is acknowledged, in writing, by FACT.
11. FACT reserves the right to change or amend this Warranty Statement at any time without further notice to Buyer.

**Due to the nature of this material, slight variations in color and small imperfections should be expected.**